



LIFECARE SOFTWARE SOLUTIONS, INC.
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IL Branch: 1365 Wiley Road, Unit 154 • Schaumburg, IL • 60173
 Phone: 847-885-8155 • Fax: 847-885-8156
 Corporate Email: info@lifecare.net • On the Web: www.lifecare.net

LifeCare Plus® – Lost Password Form

Date: _____

Senior Living Systems, Inc. (SLS) has received a request from your company to access your system for the purposes of resetting the administrator password. This service is not covered under the Software Service Agreement and may constitute a breach of security within your system. Before such services can be provided, SLS requires that an authorized staff member affirm the request and return the form below, via facsimile, to the Technical Support department.

Request for Password Change and Promise to Pay

I, the undersigned, request and authorize LifeCare Software Solutions. to access LifeCare Plus software installed at my facility for the purposes of resetting the default administrator password. My organization and I release LSS from any and all liability surrounding any possible subsequent misuse such an action.

I understand the Software Service Agreement does not cover the above selected services. Services performed under this agreement will be billed at the rate for non-covered services in effect as of the date listed at the top of this document. LIFECARE SOFTWARE SOLUTIONS Support staff is currently billed at a rate of \$100/hour and the Programming staff at \$125/hour.

Company Name:	_____	Facility:	_____
Name of LSS Staff:	_____	Job Title:	_____
Authorized Signature:	_____	Date:	_____
Purchase Order Number (Optional):	_____		

Fill out this form completely and fax to LifeCare Software Solutions, Inc. Technical Support at 847-88-8156 or call 847-885-8155, x19 with questions.

Thank you,
 LifeCare Software Solutions Support

_____ **Call #**